





People now also have the power of a law like RERA. RERA has restored the confidence among the people that the projects in which they are investing their money will be completed, their houses will not get stuck now. Today, about 60 thousand real estate projects are registered under RERA in the country. Thousands of complaints have been resolved under this law, which means thousands of families have been helped to get their homes.

> Shri Narendra Modi Hon'ble Prime Minister - India





The state government was committed to protecting the interest of home buyers and to expeditiously solve the problems faced by them. A trust deficit has developed in the past few years between the builders and consumers due to delays and incompletion of many projects. The Narendra Modi government has for this reason come up with RERA, which would resolve the problems of the real estate sector.

> **Shri Adityanath Yogi** Hon'ble Chief Minister - Uttar Pradesh





During 1st National RERA Conclave on 3rd November 2019.

Before RERA, corruption was prevalent in this sector. After agriculture, real estate sector has maximum scope. Earlier, this was unorganised. Within a year after coming to power, Prime Minister Narendra Modi organised the sector through RERA, and in the sector through RERA, and in the coming days, we will make RERA more effective and transparent. My aim is to change the course of urbanisation in the coming days.

> Hardeep Singh Puri Minister of Housing and Urban Affairs, Government of India.









Chairman's Message Every Indian family dreams to have a home of its own. Housing is also a necessity in its own right, especially in the light of urban growth. The Real Estate sector not only fulfills this need but also contributes to 7% of the country's GDP. It is the second largest employment provider and supports hundreds of industriesdirectly and indirectly.

The acute distress of homebuyers led to the Government of India bringing in the transformational "Real Estate (Regulation and Development) Act (RERA) 2016". U.P. RERA particularly faced the onerous task of protecting the homebuyer's interest, with a staggering 38% of the country's complaint being filed with UP RERA.

Looking back, one can take pride in Team UP RERA for rising to the occasion to resolve 88% of these complaints. This has been possible because of UP RERA staying in the forefront with use of technology, innovative approaches, constant follow up of execution requests and periodic stakeholder dialogue.

I take this opportunity to thank the state government and its agencies for their immense support, enthusiastic participation and cooperation of all stakeholders, especially the Buyer's and Builder's Association; and above all, the dedication and hard work of Team UP RERA, which has made such commendable achievement possible.

I wish all the stakeholders of this vital sector a very bright future.

s

Shri Rajive Kumar Chairman, UP RERA.





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Need of the

bour Pre-RERA Scenario

Not so long ago, before RERA Act was implemented by the Government of India, the real estate sector used to be overtly influenced by promoters. Homebuyers often complained about lack of transparency, unethical promoter practices like arbitrary collection of funds from allottees, not constructing projects and delays in courts.





The real estate sector suffered from lack of credibility and commitment towards promises made. The functioning of promoters was far from transparent and delivery of projects were often delayed.

With a few exceptions, the consumers were facing lack of accountability and reliability in terms of quality, timelines and service delivery. One sided agreements of sale/BBA, unreasonable charges and continuous delays were some of the prevailing practices.







Homebuyers were compelled to take their protest to the development authorities, District Magistrate's office and project sites for their rights as end users to be safeguarded. Much like the RBI for banking, SEBI for share market and IRDA for insurance buyers, the homebuyers needed a regulatory body that would protect their interests.



- Protests by homebuyers such as these ones were everyday occurrences



Enactment of Real Estate Regulation and Development Act 2016



Preamble

"An Act to establish the Real Estate Regulatory Authority for regulation and promotion of the real estate sector and to ensure sale of plot, apartment or building, as the case may be, or sale of real estate project, in an efficient and transparent manner and to protect the interest of consumers in the real estate sector and to establish an adjudicating mechanism for speedy dispute redressal and also to establish the Appellate Tribunal to hear appeals from the decisions, directions or orders of the Real Estate Regulatory Authority and the adjudicating officer and for matters connected therewith or incidental thereto."

59 Sections of the Act were notified making them effective from May 1, 2016 while the remaining 32 Sections became effective a year after.

A new era begins for development of real estate sector in an atmosphere of investor confidence.



Website Launch 26 July, 2017

UP RERA Rules were notified on 27th October, 2016, and the before Government designated the Additional Chief Secretary, Housing and Urban Planning Department as Interim Regulatory Authority with effect from May 2017. This was the date from which the registration of projects, agents and filing of complaints by the aggrieved allottees started. UP RERA was the first Regulatory Authority in the country to provide facility for online registration of projects and web-based hearing and disposal of complaints



Lucknow, Uttar Pradesh 26 July, 2017 - Shri Yogi Adityanath, Hon'ble Chief Minister of Uttar Pradesh inaugurating the website of UP RERA.









Source : MoHUA (May 2023)



Oath taking ceremony of RERA Members 9 August, 2018

Sh. Ram Naik, former Governor of Uttar Pradesh administered the oath of first office of the Chairperson Sh. Rajive Kumar and to the members of UP RERA- Sh. Bhanu Pratap Singh (Rtd. IPS officer), Smt. Kalpana Misra (Rtd. District Judge) and Sh. Balvinder Kumar (Rtd. IAS officer) at Raj Bhawan, Lucknow. On this date, Uttar Pradesh RERA got its first Authority comprising 3 members and a Chairman to commence functioning of the Regulatory Authority.





First-of-its-kind initiatives of UP RERA

Out of many firsts, UP RERA was the first RERA in the country to offer filing of complaints via portal, www.up-rera.in. The user-friendly interface enabled large number of home buyers to register their complaints in simple steps with supporting documents.

UP RERA has disposed more than 43000 complaints which is about 41 percent of the complaints decided in the country as a whole, almost 1.07 lakh registered complaints. Almost 88 percent complaints have been disposed by UP RERA.

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Statewise Data via MoHUA



The First Authority Meeting

Uttar Pradesh Real Estate Regulatory Authority held its first authority meeting at Lucknow head office on 13 August, 2018.



Chaired by Sh. Rajive Kumar, Chairman, UP RERA, the Authority meeting was attended by Members Sh. Balvinder Kumar, Smt. Kalpana Misra, Sh. Bhanu Pratap Singh along with Sh. Abrar Ahmed, Secretary, UP RERA and other officers. The Authority discussed about registered projects, promoters, agents and complaints till date and future roadmap.





Till 2018

258

All India Forum of RERA

The First meeting of the society, All India Forum of RERA, was held during 1st National RERA Conclave on 4 November, 2019 at Lucknow. The forum has been created for RERA of all states to organize Meetings periodically and create a platform of knowledge and experience sharing, discuss key issues and challenges related to the sector. RERA Chairmen of all states having active authority are members of the society and till date, 9 General Meetings have been organized.



The aims and objectives of the society, for which it has been established, are:

To conduct policy analysis and advocacy for efficient discharge of the functions and purposes of the Act under which the Real Estate Regulatory Authorities are established.

To exchange views, sharing of best practices and diffusion of useful knowledge related to real estate sector including digital platforms.

To promote a transparent, equitable and facilitative regulatory regime for the development of the Real Estate Sector.

To further capacity building of the various stakeholders in the Real Estate Sector.

To pursue other issues of common interest.



Almost 38% of all cases in the county filed with RERA's are in U.P.

Setting up a new Authority and hit the ground running.

> Legal challenges to RERA provisions and their applications.

The Challenges and the Journey

Protecting homebuyers, promoting transparency and pushing the sector towards growth. Meeting buyer-expectations, builder-apprehensions about Act-implementation and taking the sector forward. One of the key objectives of RERA is to prevent firm dominance in aftermarket abuse of homebuyers. Here are some ways in which RERA helps achieve this - Registration of Real Estate Projects to ensure same set of rules and regulations for all and that no developer can bypass the law.

- Disclosure of Information that enables homebuyers to make informed decisions and reduces the risk of being duped by unscrupulous developers and address the issue of 'information asymmetry'.

- Escrow Account to prevent developers from diverting funds from one project to another and help ensure timely completion of projects.

- Penalties on deterrent for developers who may be tempted to engage in unfair practices and include unfair clause in Builder Buyer Agreement (BBA)

- Adjudication to provide recourse to homebuyers from "Lock-in" effect in case of non adherence of BBA



First Anniversary of the Authority

As a regular practice, the Authority meetings of UP RERA became a standard procedure to put matters in front of constituted Authority to discuss and decide them with consent of all members. Physical meetings were being organized to take on matters of projects, promoters, homebuyers, development authorities, etc. before COVID-19 pandemic, till March 2020.

On 4th September 2019, on the occasion of first anniversary of the Authority, U.P. RERA organized a meeting and discussed about its various approaches taken towards Regulation and Development of the sector.

As forefront innovations, maximizing the use of technology to deliver on the objectives of the Act;

- UP RERA was the 1st state to start online registration of complaints.
- UP RERA became the 1st state to offer online registration of projects.
- 1st state to commence e-Courts in February 2020 and offer facility of virtual hearing to the stakeholders.
- 1st state to receive execution requests online and begin follow up of execution requests under section 38/40/63 of the RERA Act. As a result, overall compliance shoot up to 75%.
- 1st state to utilize provisions of Section-8 of RERA Act for project rehabilitation with association of home buyers.





1st National RERA Conclave

Setting the National Agenda- 3rd November 2019, Lucknow

On the opening ceremony of 1st National RERA Conclave 2019 in Lucknow, Sh. Rajive Kumar, Hon'ble Chairman, U.P. RERA greeted all RERA Chairman from other states at the conclave and mentioned about his vision, mission and a broad roadmap of UP RERA for the coming years to regulate the sector to protect interest of the stakeholders especially; homebuyers.

The conclave brought together all the stakeholders including the Buyer's associations, the Promoters, the financial experts, RERA Chairpersons and its members, Tribunal and Authority, the legal experts and the administrators to chart the course of action for the sector. The Conclave was immensely successful and relevated the profile of RERA on the national stage.



Lucknow, 3 November, 2019 -Hon'ble Chief Minister of Uttar Pradesh Sh. Yogi Adityanath and Union Minister Sh. Hardeep Singh Puri, MoHUA inaugurated the 1st National RERA Conclave organized by UP RERA at Indira Gandhi Prathisthan, Gomti Nagar, Lucknow.

Sh. Yogi Aditynath, Hon'ble Chief Minister, Uttar Pradesh addressed the delegates on the opening session of the 1st National RERA Conclave. He shared his views on regulations of real estate sector in the state to ensure justice to aggrieved home buyers and mentioned that the interest of home buyers was of paramount importance to his government.







RERA Conclave

Sh. Durga Shanker Mishra, the then Secretary, MoHUA presently Chief Secretary of U.P addressed the audience and talked about transformation of real estate sector post-RERA Act. He highlighted the difference between pre-RERA and post-RERA scenarios of real estate sector across India, potential provisions of RERA Act, liabilities and other factors including non-compliance of the Act.







Seen above are Dr. Amarjit Singh, Chairman- Gujarat RERA, Sh. Girish Chandra Chaturvedi, Chairman- ICICI Bank, Sh. P H Kurian, Chairman, Kerala RERA, Sh. Sanjay Bansal, Founder & Managing Partner-Aurum Equity Partners (RICS Partner) with other panel members.





Lucknow, 3 November, 2019 - UP CM Yogi Adityanath, Union Minister Sh. Hardeep Singh Puri, Sh. Durga Shanker Mishra - the then Secretary, MoHUA, UP RERA Chairman Sh. Rajive Kumar and other dignitaries unveiled a report on Best Practices by RERA during 1st National RERA Conclave.

Other dignitaries (from left) Sh. K K Khandelwal, Chairman, H.RERA, Justice Dr. Devendra Kumar Arora, Chairman, Uttar Pradesh Real Estate Appellate Tribunal, Uttar Pradesh Real Estate Regulatory Authority, (from Right) Sh. Alok Upadhyay, President of Home Buyer's body, FPCE, Sh. Praveen Jain, President, NAREDCO, Sh. O P Singh, the then DGP, UP Police, Sh. Mr. Rajendra Kumar Tiwari (then Chief Secretary of UP)







Pioneer in adopting Orgeneer e-model

E-court Module: UP RERA was the first Real Estate Regulatory Authority to commence e-court module from 20th February 2020, just before COVID-19 restrictions were imposed.

For Homebuyers

Filing of complaints, uploading of documents and virtual hearing via e-courts



Filing application of execution of orders and enforcement proceedings

Order compliance tracking module



For Agents - Registration and extension

The 100th Authority Meeting



Lucknow, 16 August, 2022-The entire UP RERA team came together on the occasion of 100th Authority meeting.



3129 out of 4721

orders

1315 matters

Lucknow, 16 August 2022 was a milestone in UP RERA's existence.

- Sh. Rajive Kumar chaired the 100th Authority meeting of UP RERA. Hon'ble member Smt. Kalpana Mishra and retired members Sh. Balvinder Kumar and Sh. Bhanu Pratap Singh joined the meeting with Sh. Rajesh Kumar Tyagi- Secretary, Sh. Abrar Ahmed -Principal Advisor & Ex-Secretary and other senior officers at Lucknow head office.

The Authority issued a detailed report and data matrix of various milestones achieved by the Authority in the last 4 years that showcased the proactive approach, humble handling and quick decision making at UP RERA which accelerated the development of the sector.

Complaints



Filed Successful Execution



29 RE

L.H.S. page, Para 2, Line 7, add 's' after 'stakeholder'. In R.H.S. page, The first line of copy "An alternative approach to dispute resolution" needs to be treated like subhead.

Meeting with Financial Institutions

Lucknow, 6 August, 2019 - UP RERA organized a 1 day round table conference with State Level Banker's Committee (SLBC) and discussed the role and importance of banking and financial institutions in regulating real estate sector in the state.

The Authority shared various provisions of the RERA Act where banking firms can do due diligence while financing a project and issue a red flag for other stakeholders about any discrepancy.

The Authority emphasized that the banks should intervene timely to restrict non-professionals and errants in the sector and protect all stakeholders' interest.



Conciliation Forum

An alternative approach to dispute resolution.

Govt. of Uttar Pradesh, in view of the benefit of such a forum as provided under Section 32 of the **RERA Act, approved their** establishment and functioning.

Lucknow, 14 February, 2019 Under provisions of RERA Act, the first Conciliation Meeting was held under supervision of Sh. M. P. Mishra at head office.

UP RERA began conciliation forum for friendly settlement of disputes between allottees/ homebuyers and promoters. Many homebuyers and promoters have availed this forum for quick settlement of their disputes.



Gautambuddh Nagar, 19 February, 2019-

A conciliation forum has been established at Regional office of UP RERA, Gr Noida, Gautambuddh Nagar and Sh. R.D. Paliwal has been appointed as conciliator.

He has been administrating and mentoring the meetings and resolving disputes of homebuyers with their respective promoters.







Meeting with Association of Allottees / Homebuyers

UP RERA has been actively organizing meeting with homebuyers' associations like; NOFAA, NEFOMA, NEFOWA, Fed AOA, etc. to have one on one sessions with the representatives in order to come across issued faced by allottees of various real estate projects. These periodic meetings have been fruitful in finding out ground level issues of allotees and their demands. Such meetings helps the Authority in further discussions to resolve the matter.



Meeting with Association of Promoters

UP RERA has been organizing periodic meetings and workshops with association of promoters like; CREDAI NCR, CREDAI Western UP, NAREDCO, etc. to establish a medium of direct communication with representatives and discuss issues related to the promoters. The objective of such meetings has been to remove obstacles in completion of projects and speed up possession for the allottees.



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RERA Samvaad









RERA Samvaad- Taking advantage of the digital platform, UP RERA decided to convert the calamity in to opportunity and provided a safe method of interaction to stakeholders with the officers during the Covid-19 pandemic, Uttar Pradesh RERA started online 'RERA Samvaad' in May 2020 where a stakeholders could raise his issues online and a video interaction slot was provided to him. This proved to be quite popular and this option is still being used by stakeholders due to the convenience it provides.






Review Meetings of Section-8 and Section-15 Projects

Hon'ble Chairman Sh. Rajive Kumar, member Sh. Balvinder Kumar and Sh. T. Venktesh during Review Meeting of Real Estate Projects Under Rehabilitation as per provisions of Section-8 and Reconstruction under Section-15 of RERA Act. This meeting comprises a critical analysis of progress of project development and future planning about completion of projects based on mutually discussed milestone.



Rehabilitation under Section 8- UP RERA was the pioneer to begin 'Rehabilitation of Stuck Projects' under provisions of Section 8 of RERA Act. On 29th July 2020, the Authority approved rehabilitation of Jaypee Greens Kalypso Court Phase-2 as the first project. Since then, 15 projects have been granted rehabilitation and 3 of them, Jaypee Greens Kalypso Court Phase-2, Jaypee Greens Knight Court and Vasundhara Grand have applied OC in development authorities. Jaypee Greens Kalypso Court Phase-2 became first project in India to achieve completion under provisions of Section-8 of RERA Act. This initiative will ensure delivery of almost 7000 stuck units.

Reconstruction under Section 15-

Taking a different and first-of-its-kind approach about stuck projects, UP RERA is using provisions under Section-15 of RERA Act and allowing transfer of maximum rights and liabilities of promoter to a third party who is willing to complete the stuck project. Till now, 4 projects have been allowed under this arrangement and 1 of them, **Kiara Residency**, has been completed. This initiative will ensure delivery of almost 3500 stuck units.



Back on track

A spur to stalled projects under Section -8 of RERA Act and pioneering work to get buyer's their home.



Jaypee Kalypso Court Project





Biz Life is now iThum 62 for reconstruction

Kiara Residency





NoidaX is now Saya Status for reconstruction





Projects under Section-8









Projects under Section-8





Completed Total projects

Section-8 Projects



Section-15 Projects



Members **Dr. Deepak Swarup Saxena** and **Mr. T. Venkatesh** during e-Court hearing in the Regional Office, Gr Noida.

e-Court Proceedings

U.P. RERA switched over to e-courts in February 2020, just before COVID-19 spread, and was 1st Regulatory Authority in the country to do so. This proven to be the lifeline during the Pandemic and enabled stakeholders to participate in virtual hearing across the globe not only country. This initiative turned to save huge time and expenditure of parties involved in matters. With help of technology, U.P. RERA is providing all services and facilities online to its all stake holders including the home buyers, the promoters and the real estate agents. While taking tech-driven approach, our objective has been minimum human interface and maximum regulation of the real estate sector.

Disposal of complaints via e-courts.





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Events Addressed

Sh. Rajive Kumar addressed the inaugural session of National Conference Real Estate India-Ease of Business and Affordability for Sustainable Growth organized by ASSOCHAM on 8 February, 2023. **Sh. Kumar** enlightened the members and attendees about initiatives of UP RERA introduced for completion of stalled projects in the lines of ease of doing business. He also mentioned the provisions to protect interest of stakeholders in the sector.



Homebuyers in some of the residential markets were saddled with a lot of grievances and respective RERA of states addressed complaints filed by the homebuyers. Uttar Pradesh accounted for the largest share of dispute resolution with a 40 percent share of total cases closed.





* Based on the data issued by MoHuA and JLL jointly.

Grievance redressal is one of the important pillars of RERA regulations favoring homebuyers who seek justice in case of incomplete projects, project delays, additional charges and demands before possession, false and unfulfilled promises, biased agreement for sale, etc. Disposal of complaints filed is a measure of actual success of the system and the cumulative number of cases disposed increased substantially from 18,543 as of 2019 to 106,428 cases as of January 2023.

GIS 2023

As the **Chief Guest**, **Sh. Rajive Kumar** enlightened the students of Sharda University and Noida International University about investments in Uttar Pradesh before Global







The budding youth of the state were enlightened about the success of Global Investor Summit 2018, rising infrastructure in the state and amendment in policies, land bank, and workforce that is attracting global investment along with the figures of expectation at the upcoming GIS 2023 scheduled for February 10-12, 2023.



For Urban Development Conclave, 25th February 2022- While discussing the best practices in the real estate sector with RERA Chairman of other states, Sh. Rajive Kumar emphasized on bridging the gap of confidence between promoters and homebuyers and urged both stakeholders to come together for sustainable growth of the real estate sector.





Awareness among Stakeholders

UP RERA organized a one day workshop with Ghaziabad Development Authority on December 8, 2018 and with Kanpur Development Authority on December 12, 2008.





They were attended by Promoters, Engineers, Architects, Chartered Accountants, Banks, firms to gain a deeper insight in the working of UP RERA and its role in reshaping the real estate sector in the region. Professionals across all verticals related to real estate participated in a Q&A Session with Sh. Abrar Ahmed, Secretary, UP RERA and concerned officers of the Development Authority.





To create awareness among the stakeholders, **UP RERA issued** print and radio advertisements, and social media promotion continuously and organized workshops at periodic intervals.



Print **Advertisements**





Social Media





YouTube



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UP RERA is the only regulatory body to be active on social media platforms- Twitter, YouTube and Facebook, creating awareness among the stakeholders about various sections, provisions, rules, initiatives, developments, settlements, penalty, etc. It will be an ongoing practice to create mass awareness about RERA Act and UP RERA Rules and will aim to enlighten each stakeholder about their rights and responsibilities in tier 2 & 3 cities and new housing destinations via print, radio and social media advertisements.

Media Interviews

ET Vision Conclave Role of Real Estate in 1 Trillion Economy





ET Government- 13 October, 2022

Digitisation has brought new dimensions to delivery of real estate projects: Rajive Kumar, **UP-RERA** chief

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Idial Exercit

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tion of a countralian large entremely helpful in lowering large no. of complaints and disposing them faster than expected pace. Commenced in nony allow, e-courts were fourthored during predensir and subsequent indictory). UP HERA had also mercentrally used the power of its delegation to facilitate devision through ungle member here here and by finding the coses of sizeline nature on the same day before the same brench.

First of all, the e-court factility offers thing completene and oploseling documents on the website barding a very easy user interface. For this we provide sermane and paraward to individuals at complainants.

ated by the legal team in aministic defects regarding attached doministry, grievance and claims, hifart, it helps to align unorders court proceedings and users precise Our Authority, 31 becomes more incourtant where you have to handle 1876 of the whole country's RERA complaints

Fluid unless are being uploaded on the website that can be itwenloaded by the allottees.

We also utilize the iservices of the constillation instant of Conster Naida and Landmow for recording of the lower between the parties which helps in building the momentum for speedy disposal of compliants.

In what areas are use leveraging to boology and to what manual?

With the help of technology, UP XERA is providing all services and facilities andme to all statefulders including the home bayers, the promoters and the real estate agents. While taking a tech-determ approach, our objective has Keen minimum barran interface and manimum regulation of the and estate section. We have been able to meet the requirement of each company of involues.

For house between

+ FEErg of complaints, uploading of documents and virtual heating circu-

· Filing application of exercision of others and exhamement proceedings · Only compliance tracking module East Promotory

+ Registration and extension of penjerts entertly progress report of projects and other opdates · fidiling of project particulars For Amore - Newlynamian and extension

Can you share in a motifiell lose challenging was insuing 5,825 recover ficates associting to Ba 1,763.88 every against the orders of refund

First of all, the dotthesity valudares the demand or amound haved on the valid eigns mentioned by the allottives. Based on receipts, recovery contificates issued by the CF BEBA. Forther, we follow up with sequentine district ton for collection of the stance). After managin received, allott

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a panipath demote the conjects that here reed after 10 May 2017, Out of 1220 new projects, 452 projects 127% are to NER and 250 projects (60%). are in Non -NCK Whereas the share of NCR in origoing projects is \$2.5 pencers, in new projects it in \$7.5 percent only.

elistations of the real estate sector in WCB day ex appears to be a visible of to sufficient supplies. Of late, the real estate sector is gabiling instantion extuine the WCR as can be seen in the regarization of coverer projects in New WOR, mainly in Luchnew, Varianani, and Garablenic compared to 12 presents is SCB during last one year. The real estate sector has galard metans during recent times.



UP_ RE

UP MIRA has the distinction of douling with the highest manber of complation

UP BEBA has the distinction of being the first Regulatory Autosay so far bosovletore than rida, neovery certificates and till new manuferred



October 6, 2022

- Sh. Rajive Kumar in conversation with Sh. Arpit Gupta, ET Government on e-court module implemented by UP RERA as first-of-its-kind initiative for ease of stakeholders. The conversation incorporated technology advancement and enhancement in coming future to facilitate the consumers and ensure 360 degree convenience for all the stakeholders.



Money Control.com – 25 February, 2023

family family



Radio Mario Milari Nobellar Roma Gaussian Mandrato Pasaribano Nove New Souther Associate 2017 on Intel Socia Samo Superio New VII Cone Science

How UP RERA addressed about 90% of consumer grievances

Even the Pageward Case? And And the people artists of CT-RC-RC and people integrations and in other Regist Research and attracts of the people artists of



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Sh. Rajive Kumar has mentioned the available provisions under various sections of the RERA Act, rules under UP RERA Rules and formation of an exclusive SOP (Standard Operating Procedure) by the Authority to ensure execution of orders passed by benches and conciliation forums.





Sh. Balvinder Kumar, Hon'ble Member, UP RERA talking about steps taken to ensure compliance of the passed orders with media on February 17, 2021.

Sh. Bhanu Pratap Singh, Hon'ble member during a media interview on May 7, 2019.





Doordarshan, 5 November, 2019 Sh. Abrar Ahmed, Principal Advisor and Former Secretary, UP RERA interviewed by National Electronic Channel, Doordarshan on the provisions of RERA Act.

Sh. Rajesh Kumar Tyagi, Secretary, UP RERA and Sh. Abrar Ahmed, Principal Advisor and former Secretary, UP RERA have been actively participating in Television interviews to create awareness about the RERA Act, its benefits, impact and future aspects among stakeholders. **Sh. Rajesh Kumar Tyagi,** Secretary, UP RERA expressed his opinion on violations by promoters and provisions in RERA Act to restrict them.

Sansad TV, 24 August, 2022





The Reflection

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In Their Own Words

53.6



RERA

6.64



Homerbuyer's Appreciation Words

| Packa Gapta D Packa Pac | | Recommendations by satisfied Home Buyers | |
|---|--------------------------|---|--|
| as we received our investment back | | • • • Anthe S | + B freedapte |
| tang lupip Melange | Shah Alam C recommeds UP | My matter with promoter got resolved with help of conciliation forum. The issue was well managed by the Authority and I will recommended RERA for early resolution. | Happy to share that my issue reached to settlement under supervision of RERA and got refund from promote Thanks to efforts of UP-RERA. |

//



Sambit Kumar Tyagi-

"I had invested all my and my wife's saving in a villa of a project. So I finally filed case in RERA referred by someone. Even after Covid, hearing was continued and due to verdict builder agreed to settle my matter. I am happy that builder will give possession now. I am thankful to UP RERA for all support."

Sanjeev & Rachna Kharbanda-

"The promoter was giving possession even after 2015 as committed after collecting 100%. In 2019 I filed cases in very easy steps. Even after Covid, hearing were going on which was quite amazing. Finally my matter was settled in hearings of Conciliation Forum in 2022. We are happy that we will get refund from the promoter. I won the case without any help and this is so encouraging for home buyers due to RERA."



Renu Sharma-

"As per BBA I was supposed to get penalty from promoter but they denied. I filed case in RERA and only in 3 online hearing, without going to Gr Noida, my matter was settled and to my surprise, I got delay interest which was more than penalty I was demanding. My experience was really good in RERA."

S. T Hussain-

"I am thankful to RERA that due to them I am getting my principal deposit of unit. I must say that promoters are under pressure due to RERA and settling matter with homebuyers and this change is good in favour of buyers. "



"I would like to thank UP RERA Chairman and Secretary for their support and guidance during Covid. I was able to present my matter virtually from London and after following all proceedings I got refund from promoter. As an NRI, I feel overwhelmed when I see this kind of leadership and management of an institution. Thank you UP RERA."

Ragini Gupta-

"After losing all hope to get plot or refund, I filed case in conciliation forum for hearing. We got very quick support from RERA and in only in 1 hearing we got our settlement and we managed everything on our own. So I will recommend others who are not getting support from builder come to RERA for relief. Thanks. "

Vijay Kumar Arora-

"I requested for refund from promoter as they were not able to give possession. Due to mediation of Conciliation Forum at Gr Noida ofice, the promoter has come forward to settle the matter in two attempts. Now I have got refund and I will invest in another project for a home. Thanks for support UP RERA."

Paramjit Singh-

YouTube

"I stay in Meerut and booked a flat in Gr Noida. I filed complaint and got order of possession with delay interest. Due RERA intervention, the promoter minimzed charges and now I am happy that the matter has been settled. Thanks UP RERA."





Media Reflections

THE TIMES OF INDIA, NEW DELHI / NOIDA / GHAZIABAD THURSDAY, DECEMBER 29, 2022

in December 2021, the developer approached Rera

expressing its inability to complete the project.

allottees, the regulator has now handed over the

After securing the consent of two-third of the

UP-Rera hands over stalled project to another developer

AbhijayJha@timesgroup.com

भाव्या क्रियेटर्स प्रालि 38.68 लाख न त्रंग्रजेशनल 45,29 लाख

> Ghaziabad: The Uttar Pradesh Real Estate Regulatory Authority (UP-Rera) has transferred the rights and liabilities of a stalled project in Noida to another

> > tees, the regulator has now handed over the project to another developer," said an official

project to another developer

Baya Weaver Ltd and Alisa Infratech Pvt Ltd and thu both the companies becam its subsidiaries. "So, Say Cementation Ltd is now liab le to complete the stalled commercial project and the Rera has given the go-ahe ad," the official said.

जाए। यदिइसके बाद भी धनराशि व वसुलो नाहें हो पाती है तो गिरफ्ता हुए वस्लों को जाएर के पतायिक बैठक से ग करते A decade on, Kalypso Court flats get OC liabilities have be-

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"It's a big deal in the restod", a commercial

the third project

homebuyers can get the flat reg. IPed to an engrote ony executed and shift into their willing to comple-homes. We are indeed happy," and Jayesh Patel, predicted of e. the Kabyoo Court apartment pject in question is rred to an eligible

It may be mentioned here that subsequently land owner - Alisa Infratech Pvt. Ltd-approached the UP-Rera to transfer the registra-

Thursday for talks

Rera coordination com

homebuyers to resolve the de-

At the national level, Ku-

of housing and urban affairs

has set up a committee under India's G20 Sherpa and for-

OFFICIAL SAYS

NOIDA: The homebuyers of Jay pee Group's Kalypso Court project at Sector 128 in Nokla are about as the last two towers of society, con 156 units, obtained occupane certificate on Friday, clearing al unlies for the registration of

24 बिल्डरों की संपत्ति और खाते होंगे सीज

इंग्रा स्टूक्चर लिमिटेड

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उलसियानी

दो की संपत्तियां सीज, अंसल और तुलसियानी सहित कई वड़े बिल्डरों पर शिकंजा

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[RERA ACT HELPS HOMEBUYERS]

को सेज कर खातों में जितना भी

Vinod Rajput

जागरण संजारदाता, संसनऊ : फ्लेट

और प्लाट का सपना दिखाकर

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(रेरा) को नोटिस के बावजुद बकाया

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के मुताबिक अंसल इंफ्रास्ट्रवचर,

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sion under Section 8 of the Rera Act. 2016, under which it invite: se their tion contractor when the pro-moter fails to complete the roject in the stipulated the The homebuyers had chosen 3 • prakash Associates Limited

to finish the incomplete towers. The Katypso Coart housing project was part of the debt-rid den Jaypee Group's Wish Town project along the Noida-Grouter Notda Express 2.903 launched in

the year 2020, as their contractor

"It's a big deat on the variable of the sector 129 estate sector because a stuck Noida's Sector 129 sector has finally achieved com-Act wasegiver Ltd. Work on

tabh Kant to resolve the stalemate over stalled housing

projects across the country Meanwhile, Noida CEO Ritu Maheshwari said developers of 20 stalled projects in Greater Noida and 10 in Noida have applied to clear land dues under the reschedulement policy.

The builders have already meet officials and developers on paid 10% application amount to apply under the policy. This will open up the flat registry in lopment authorities and de 30 projects. We will go aboad and take strict action against velopers will also meet to discuss the issue. The two authothose builders who are not wilrities are a part of the UP ling to clear dues. The Authori ty is planning to cancel the land allotment of defaulting tee and conduct periodical di-alogue with developers and builders and take over their plots or under construction to wers and sell it to new promoters on a case-to-case basis,"

As many as 19 builders have also applied under the flatwise registry scheme and, so far, 15 have been given per-

mission. "The permission re-mains valid for three months and during this period buil-and during this period buil-ders can deposit the amount and get the registry of flats done according to the amo-unt," an official sold

unt,"anofficial said. Earlier, the realtor's body

National Real Estate Deve lopment Council (NARED CO) wrote to the IIDC and so ught its intervention. "We have asked the IIDC to adopt a developer-friendly policy of settlement of land dues. We urged him to adopt a state-le vel settlement policy similar to the "Vivad Se Viswas" scheme announced by the Union finance minister in the Budget 2023 and the "Samadhan Se Vikas" scheme laun ched by the Haryana govern ment offeringa rebate for cle-aring law back of the second secon muna Expressway Industrial Development Authorities," NAREDCO president RK Arora said.

The Kalypso Court project in Noida was launched in 2007.



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furnish for the registration of flats and their possession. The Uttar Pradesh field Estate Regulatory Authority (UP-Reni) said that it is the first project that got completed under its supervi-

Noida: To resolve the deadlock

and the development authors ties of Noida and Greater Noida over legacy land dues of ne-arity Rs 39,000 crore. UP Rera has hired a consultant that will prepare a report in a month's time suggesting a possible ro-admap. The deadlock has halannup, the beamook has hav-ted registries across residenti-al societies in Noida and led to other problems such as people living in towers with incomp-late amounties Realtors have been asking

reasons have been asking for a rebate on the penal inter-est accrued over the years that they have been defaulthat they have been during ting on. Delegations of deve-lopers recently met UP Reva chief Rajive Kumar and the newly appointed infrastruc-ture and industrial development commissioner (IIDC) Manoj Rumar Singh with the-

Logjam over land dues: Rera hires co to find way out > 7 39% or in dues owed to Noida & Greater Noida across residential societies authorities by developers > Developers want a rebate in > This has halted registries 0 penal interest accrued on principal amount What has been planned Consultant hired by UP-Rera to find a solution authorities & state government > It will submit a report for further action within a month > UP-Rera representatives to a



एटीएस-अजनारा समेत सात बिल्डर को नोटिस

मेराडा, चरिष्ठ मंसाइडास। रेग की सुरुवाई में न आने पर एटीएम और अजनारा सचेन सान बिल्डरों को नेटिस जारी किया गया है। रेरा ने कहा है कि इस बार नहीं हुए शामिल होने से एक पक्षीय फैसाला सुन्ताचा आएगा।

सख्ती

नोएहा-चेनो में बिल्डर प्रोजेक्टों में घर बुक कराने वाले लोग बड़ी संख्या में परेशान हैं। उन्हें ठव समय में घर नहीं मिल रहे हैं। ऐसे परेशान खरीदारों इस बिल्डरों के खिलाफ रेस में भी अचेल की गई है, लेकिन रेग में होने

जहाँ होते। इसके चलते मामला लॉबन रहता है, लेकिन अब रेरा ने बिल्डरों के न आने पर एक पक्षीय आधार पर फैसला सुनाने का दावा किया है।

रेरा को ओर से एटीएस और अजनाम सचेन सान बिल्डमें को नेटिस जारी किए गए हैं। इनमें बिल्डरों को चेतावनी दी गई है कि वह रेग में चान रहे मामले में अपन पर रक्षने के लिए

उपनिधत हों या प्रतिनिधि भेंजे, यह इन सुनवाई में ऑनलाइन भी जुड़ सकते हैं। यदि यह सुनवाई में शायिल नहीं होते हैं तो एक पक्षीय फैसला सुनाएगा। इन मामलों में रेरा में दो जून, आठ, जै, 22 और 30 जून को सुनवाई होगी।

UP-Rera says it resolved 88%

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In all these years, UPera has managed to addss15,884 complaints via eurts. Even during the ndemic and subsequent

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"he regulatory authori-mpowered under Secshe we wood a create and 38/63 of the UP-Rera and a 13 mer a unevent of a can penalise nonshe was a set of antiant promoters with site states a set of the project cost. sing a re to end an angle for a "s of the project cost. ciliatory forum sett-के शिए मांग की है। 0 cases, which acco-

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the state of the s starts a unalizate main a ution orders are ward of furth with son stor with. "UP-Rera The former about restar false ssued RCs, but it spective district tions to ensure ending the to the sector y execution orplied with, but सामित हुए। n many cases.

complainants have to seek refuge in higher courts, which defeats the purpose of UP-Rera," said Ashish Kumar, a lawyer and resident of Indirapuram.

er al d wen va fre eben ment De-link flat registration rom the financial dues.

अराजी का भूचतन कारे का चलन सोन । तथ ही करने के बच्चे सामीचरा के जाना पत्र बही। 50

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its UP dans include waters. We have made recommender frame analysis facefrom 32 of the large Auto-facefrom precession confer the period when con-close two disrupted day to land disputes or other logand appoint the se-baking of regime; brain the no-basis or its can be user realistic are used. instant concellution of local in property where there is no if y barries monoral ally the property mean he taken as high and its a condition to pay the dust if the h dust, h out its authorities and in auctions matte de lears le 20,000 hostificaris elle have bon nating for a long 30 host-sie reggerent that for authorities niminin dar pen den ton and Alfrei the prop We advended meetings with 12-bers, depositent grout

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-ton' back because the crists Notice and/orthy dated concerned officers Rithe Middenitional and "We discussed the endly know with UP-fixers and the conti Routiness, We have deard for Route and the Second Second fight comparing while many to their inners

दिल्ली में सोमवार को कमेटी के साथ नेकोवा के सदस्यों की बैठक हई क्रोजेक्ट में कार्य शुरु कराने और तोगों को न्याय दिलाने की मांग

निकलने के लिए अधील की गई। वेकोया अध्यक्ष अभियेक कुमार उपाध्यम् दिस्कर कुमार और मिहिर चीतम ने बताच को दिल्ली में हुई कमेटी को चेठक में शासन, रेरा और प्राधिकरण के आसाधिकारी ने घर खरीदरों की समस्य अं को मुना। समिति के प्रमुख अभिताम कांत ने कता कि नोएस, बेरर नोएस और बेरर जेएहा चेस्ट में घर खरीदारी को समस्य

खत्म करो इंतजार

समितिको खरीदारों की समस्याएं बताई

ग्रेटर गोएडा, संवाददाता। गौतमबुद ज़रर में रुके हुए तमाम प्रोजेक्ट पर फिर से काम शुरू करने और रजिस्ट्री की समस्या का समाधान करने के लिए नई दिल्ली सुषमा स्वराज सेंटर में सोमचार को चरिष्ठ अधिकारी अधिताम कोत के नेतृत्व में बनी कमेरी के साथ नेकोज

के सरमयें की केठक हुई। इसमें यूची रेग के चेवरमेन, जेएडा और डेटर नेएस प्रधिकरण को सीईओ सहित अन्य अधिकारियों के सामने अपनी समस्याओं को रखा गया। सनस्य का जल्द से जल्द सनाधान

uu UP. ance its inception, we felt an urgent need to introduce an e-court module, launched in February 2020



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Abhijay.Jha@timesgroup.com before the outbreak of Covid," said an official.

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Media Reflections

प्रदेश में हर साल आ रहे 250 नए आवासीय और कॉमर्शियल प्रोजेक्ट

यूपी रेरा में पांच साल के दौरान 1290 प्रोजेक्ट हुए पंजीकृत, एनसीआर के 480 प्रोजेक्ट शामिल

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ग्रेटर नोएडा। उत्तर प्रदेश में हर साल 250 नए आवासीय और कॉमशियल प्रोजेक्टों की शुरूआत हो रही है। पिछले पांच साल के दौरान प्रदेश में 1290 ग्रीजेक्टों का निर्माण शुरू हुआ है। इनमें 480 ग्रोनेक्ट एनसीआर क्षेत्र के हैं जबकि बासी एनमोअस से बाहर के जिलों में स्थापित है। वहीं इस समय प्रदेश के अंदर 2057 प्रोकेक्ट निर्माणधीन है। युपी रेत सभी प्रोजेक्टों के निर्धारित सामन



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Interview

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Allosi kind of operational structure have you created to deal with such a large values of care17 large values of care17 large had a couple of differentiators, include a couple of differentiators, t were adopted when we begen rig in 2018. We were the first to On 20 futurary 2020. out, On 20 Internative present on Costal transfers begins, effort added out definery system. A deter that has worked for or origidation monity being vp. Today, the owning present complaint registration (0). replaced registration. The at heavy to depart of the cases, the

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union territories have resolved over 100,000 disputes between homebuyers and property developers since We were the fi the implementation of th obtinity online vit Estate (Regulation and D ment) Act began in May 20 That added spe wed a JLL India study based from the ministry of housin critical factor th ban affairs (MoHUA). distant distant

Across these states and unic tories, nearly 100,000 project 71,514 agents have been regist Constitutes a local playing that increases without and happen tools appende of BERA, Burk, Byran lock at incide avoidine powers preturations appreciated theory, one preturations appreciated theory, one provide the fooding their things are a provide too hard discussion.

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@timesgroup.com

Mumbai: Real estate regulatory aut-

जन्म चेटर सोहदाः उत्तर प्रदेश प्

संगंध विनियामक प्राधिकरण (युधे

रेट) ने शिकायतकर्ता को बिल्टर से

horities across 27 states and eight

UP

रोकायता आ रहे हैं। वर्ष 2022 में 225 नए

> एनसीआर और 153 गैर एनसीआर तिलों में शुरू हुए हैं। सितंबर माह में 36 प्रोजेक्ट पंजीकृत

date under the Act.

A TALL IS .. यूपी रेश में अभी तक 47 इप्तार से अधिक शिफायतें आ चुकी हैं। इनमें से करीब 42 हातार शिकापती का निस्तारण हो चुका है। वर्ष 2022 में 6900 शिकापतें आई है। जबकि 93 शिकापतों का निस्तारण किया गया है। आपसे सहम्बीत से भी अभी तक 5700 शिफायतों का निस्तारण किया गया है। जो 2100 करोड़ संपत्ति से जुड़ी थी। उधर यूपी रेस अभी तक \$385 रिकयरी मर्टिफिकेट जारी कर चुकों है। जिन पर लगातार वसूली चल रही है। अभी तक 2575 खरीदारों को 410 करोड़ रुपये वापस कराणा जा चुका है।

एजेंट का पंजीकरण 10 साल तक होगा मान्य युपी रेरा में इस समय रियल प्रस्टेट संबटर के 5750 एजेंट है। अफसरों का कटना है कि एजेंट को यूपी रेग में पंजीकरण कराना जरुरी है। पहले पंजीकरण 5 साल का होता था, लेकिन अब पंजीकरण की अवधि बड़ाकर 10 वर्ष कर दी है।

तक एक माह में सबसे अधिक है। पूची ग्रोजेंकर शुरू किए गए। इनमें 72 रेस के अफसरों का कहना है कि नए पोलेक्टों की लगातार निगरानी की जा रही है। प्रोगेय हिपोर्ट की मार्ग्रेज कर जरूती दिशा निर्देश जारी किए जा रहे है। ताकि

"One of the important pillars of the

RERA regulation was grievance red-

ressal," said Samantak Das, head of re-

search and REIS at JLL India. "Home-

buyers, who suffered due to various is-

sues and challenges like incomplete

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projects, project delays, lop-sided ho-रेरा में चलेगा एआई आधारित स्मार्ट कोर्टल्ला ए पर स का का हा कोर्ट तैयार करने के लिए सूचना प्रौद्योगिकी संस्थानों से प्रस्ताव मांगे क्षेत्र से प्रकार का कि से मार्ग कि से प्

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घेटर मोएडा। एनर प्रदेश भूमंगदा ब्रिटियमंड प्रविद्धाना (पुर्वे रेड) में आने पानवर अर्डरंपर्वेतायन इंडीनरेवा (एआर्ट) अप्यतिन क्यार्ट कोर्ड चालेचे। हेरु वे एआई आधारित स्मार्ट कवारी जुर्दीराचन लिर्गत निर्वाण प्रचाले (स्पार्ट

अग्रज को मांग नहीं मिली।

बिलेब ब्रहाज समेत प्लैट पर बच्चता को मांग के आनुसार बिल्टर को

हिलाम है। हिस्तम्प्रप्रमानी अपनेत अधिनंब बच्चन हेर्ने स्वस्तवाय राज्य

कुमार गीलम में गैर संस रियलटेक जरूतीयक कफते की लिखि से लेने

प्रेयप्रेट लिपिटेट की 16 पार्क व्यु व ऑतम मॉग का समामोजन कर

गैर वमुन सिटी में फ्लैट सरोट था। आवंटी की देनदरी शुन्य कर किस्ट

रेत केसोलेशन फोरम के केसोलेटर स्वाध करने को कहा। विलेबित

आरई पतीबल ने बताय कि संख्या अबचि का ब्याज पाँच लख 67 के आधार पर बिलंटर द्वारा करता हैने। इत्तार रूपये तथ कर देनदारी शूच्य

देशे में पोरम ने प्लैट समोवरों

अक्षणा। - राजेवन कुञ्चार स्थानी, उग्र रेगा के सर्व अन का । ११ ल्डीने (एमएन) और वेपुरान लेपोल प्रोसीतन कवारी जुंगालका प्रमान के लिए सुपान प्रेजीवर्धी लविंग (प्रमान) और वसुमान तम्बर अभाव कोर्ट) किया कारे के लिए सुपान प्रेजीवर्धी लागि (प्रमानये) केले कलेनाव केलीवर्धी का

राजवेले को खोज, उनके रेपान प्रमांत खेर रेरा ने विलंव व्याज सहित दिलाया फ्लैट पर कब्जा s figert it wer

> 2022 में उने विभागक में बलव कि डजीने देहर नेपरा स्थित १८ पार्थ व्यू गौर वमुना सिटी में एक प्रनेट मुक किया था। एसेमेंट पार सेल के अनुसर फ्लैट को फीमत 36 लख (8) हाजर रण्ये थे बिल्टर को दे पुके थे। दिसंबर 2020 गण कवत बितन था।

में बिलोब व बिलीबेल आवधि के लिए होने पर बिलहर ने अपने साल्मति है। अब इसके उप्रस्तन गिकाणकर्ता की जाएंगे। राउपलेट विच ज सक आवधेश जमार गीतम ने रेश में वर्ष

लाख खरीदार को देगा बिल्डर हेरे पर 5.35 लाख जुर्चन हेरे को अभव हेरे का बाद किया । प ग्रेटर ओरहा। जनर प्रदेश भूपरेगा रखाखाव शुल्दा लेखा विश्वमण्ड प्रविद्यत्त (पूरी रेग) uber febr à finter, mber er ger ti mber क कीडीजराज्य फोलम ने एटीएम बिल्हर और प्रदेशम सामोर प्रोजेकर के सारीदार के कीय समझीत कारणा गरीगम रियारी बिगदर के प्रेजेकर गुरुष और जुर्वाव देने की योग \$1 when it flerer all 5.65 years की स्वेद का समाजेतन कहा दिया। प्रतीरम दाल्योर में पर साहित थे। है। प्रस्त से बिलदर देते से बारता बिलदर के दिसेका, 2017 तक खरीचर को नहीं दिया।

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त्रांत प्रमार तथी किरण्डी पर है। पूर्वत त्रिंब स्वयन्त तीरे के स्वट स्वयुत कर्राबई करते हुए केंद्र सुत्रों भी किरण्ड परियोजनकों को पुर प्रांज करने को पियने भी रेड द्वारा जी कर तो हैं। प्रणेत स्वर्वजने को

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अग्रेटन समय व आतंबर, अग्रेडन का पुंचा है। अग्रेटन 2021 को पूरी रेत में जिल्लामा की पूरी रेत को कताम कि हीड रुपये से जय 2021 का मूस ता का 2013 में कारने से चाले किएतर ने कई मा महिला वायर 1 भी। उनीने अन्यूमर, 2013 में कारने से चाले किएतर ने कई मा महिला वायर 1 लेकर काल है। व हो का गदिलाया है। स वाद भी महिल

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RERA Resolves Over 100k Disputes in 5 Years: Study in June 2019. Around 56% of total pro-सुनवाई के वा jects were registered between 2019 का प्रजेशन दि and 2022, while 5.7 times increase was Hige a and 2



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Status of project registration in Uttar Pradesh (District-wise Data)

More than 3400 real estate projects are being registered in UP RERA





Complaints Registered V/S Complaints Disposed

Disposal of 88% complaints filed with UP RERA, the highest among all RERA nationwide. Here is a glimpse from 2018-2023.











Source : UP RERA





Successful Order Execution

The Authority has ensured compliance of about 74% of its orders through enforcement proceedings against execution request received vis-à-vis orders due for compliance.



Source : UP RERA

Recovery Certificate

Demand of approx Rs. 1200 Cr. fulfilled through recovery by Collectors of districts in 4645 matters that include recovery of RCs worth Rs. 648.00 Cr. in 3100 matters and settlement of between allottees and promoters in 1545 matters worth Rs. 587.00 Cr. after issuing Recovery Certificates.



Source : UP RERA





Way Forward



Approach Paper for Stuck Projects.

Noida and Gr. Noida have many stalled projects in which lakhs of homebuyers have invested their life's savings and even after a period of 10-12 years, they are still waiting for their home. To rehabilitate those stalled projects, UP RERA has taken an initiative and appointed a Consultant for preparation of Strategy Document. This Approach Paper, Strategy Document, will have identification of the bottlenecks, impact of NCLT proceedings, reviews of policies adopted by other State Governments to provide relief to such projects and promoters and suggesting the remedial actions to be taken. The suggestions have been tabled to U.P. Government for consideration, under provisions of Section-32 of RERA Act.



Al powered Version 2.0 of portal-

UP

UP RERA wishes to leverage emerging technologies such as artificial intelligence (AI), machine learning (ML) and natural language processing (NLP) for designing, developing, and implementing an 'Intelligent Quasi-Judicial System - Smart Court', that would enable the Authority in achieving an efficient, fair, explainable, and speedy processing of complaints filled. Capabilities of AI and ML technology will promisingly contribute to building three major categories of systems namely, supportive systems (inform-support-advise) for the users of Quasi-Judicial systems, function-based automation systems (replace humans who perform routine jobs and activities) and autonomous systems (support Presiding Officers in decision making).





RERA Bhawan

The foundation stone of RERA Bhawan, the new headquarter of UP RERA, was laid on 9th November 2022 at Gomti Nagar, Lucknow. The building will have offices of Regulatory Authority and Tribunal both offering services to the stakeholder. The building is expected to be ready by September 2024.



We deeply appreciate the cooperation of Association of Homebuyers & Promoters



This is just a beginning and UP RERA will continue its journey on the path of steadfastness and justice to its stakeholders. Meanwhile, the world of real estate in Uttar Pradesh is undergoing a complete transformation with projects getting completed and new ones being launched with new vigour.









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